IJMRR/Dec 2020/ Volume 10/Issue 4/Article No-1/01-9 **K. Srivani** / International Journal of Management Research & Review

A DETAILED REPORT ON BUDGETARY CONTROL

K. Srivani M.Com; MBA.,*1 ,K. Mary Leena, MBA.,*2.

Safina Tarannum MBA(Fin) *3.

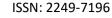
- *1.Faculty in Management, Sivasivani Degree College Kompally, Sec'bad-100.
- *2.Faculty in Management, Sivasivani Degree College Kompally, Sec'bad-100.
- *3. Faculty in Management, Sivasivani Degree College Kompally, Sec'bad-100.

Abstract:

The COVID-19 pandemic has reshaped the health insurance landscape, prompting insurers to adapt to new challenges and consumer expectations. As the world continues to navigate the uncertainties of the post-pandemic era, the health insurance industry remains at the forefront of providing essential financial protection and support for individuals and communities.

The COVID-19 pandemic has had a profound impact on the health insurance landscape, influencing various aspects of the industry. This abstract provides a concise overview of the effects of COVID-19 on health insurance.

- 1. <u>Increased Health Insurance Claims:</u> The surge in COVID-19 cases resulted in a significant rise in health insurance claims. Insurers faced unprecedented challenges in processing and covering the costs associated with testing, treatment, and hospitalization for COVID-19 patients.
- 2. <u>Telehealth Adoption:</u> The pandemic accelerated the adoption of telehealth services, transforming the way healthcare is delivered. Health insurance providers had to adapt policies to include coverage for virtual consultations and remote monitoring, reflecting the growing importance of telemedicine.
- 3. Policy Changes and Innovations: To address the evolving needs of policyholders, health insurance companies introduced new policies and enhanced existing ones. Innovations included coverage for pandemic-related expenses, flexible policy terms, and initiatives to support mental health, recognizing the broader impact of the pandemic on overall well-being.
- 4. <u>Regulatory Responses:</u> Governments and regulatory bodies played a crucial role in shaping the health insurance response to COVID-19. They issued guidelines, mandates, and





K. Srivani / International Journal of Management Research & Review support measures to ensure fair and efficient coverage, fostering stability in the health insurance sector.

Introduction:

- The emergence of the COVID-19 virus in late 2019 led to a global health crisis, challenging healthcare systems and affecting individuals and economies worldwide.
- The pandemic highlighted the importance of having robust health insurance coverage.
- Many individuals became more aware of the potential financial burden of medical expenses, leading to an increased demand for health insurance policies.
- Many health insurance plans adapted to cover virtual doctor visits, making it more convenient for policyholders to access medical care without risking exposure to the virus.
- The economic impact of the pandemic affected individuals and businesses, leading to financial challenges for many.
- Some insurers provided coverage for COVID-19 testing and treatment, while others expanded coverage for mental health services.

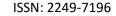
Objectives of the study:

The objectives of a study on the impact of COVID-19 on health insurance can vary based on the specific focus and scope of the research. However, here are some common objectives that

- 1. Assessing Changes in Health Insurance Utilization:
- Evaluate how the utilization of health insurance services has changed during the COVID-19 pandemic.
 - Examine variations in the frequency and types of health insurance claims.
- 2. Examining Financial Impacts on Insurers and Insured Individuals:
- Investigate the financial implications for health insurance companies, including changes in claims costs and profitability.
- Analyze the economic burden on individuals and families with health insurance, such as out-of-pocket expenses and premiums.

3. Understanding Changes in Policy Coverage:

- Investigate any alterations in health insurance policies and coverage in response to the pandemic.
- Assess the inclusion or exclusion of COVID-19-related treatments and services in health insurance policies.





K. Srivani / International Journal of Management Research & Review

4. Exploring Changes in Consumer Behaviour:

- Analyze shifts in consumer behaviour regarding health insurance enrolment and decision-making.
- Investigate the factors influencing individuals to either maintain, upgrade, or downgrade their health insurance coverage.

5. Assessing Impact on Healthcare Providers:

- Examine how changes in health insurance policies have affected healthcare providers.
- Evaluate the relationship between health insurance changes and the financial stability of healthcare facilities.

6. Identifying Barriers to Accessing Healthcare:

- Investigate whether there are new barriers or challenges in accessing healthcare services due to changes in health insurance policies.
 - Identify any disparities in healthcare access among different demographic groups.

7. Evaluating Public Health Outcomes:

- Assess the impact of health insurance changes on public health outcomes during the pandemic.
- Examine the relationship between health insurance coverage and COVID-19 testing, treatment, and vaccination rates.

8. Analyzing Long-Term Effects on Health Insurance Industry:

- Investigate the potential long-term effects of the pandemic on the health insurance industry.
- Explore how the industry may adapt and evolve in response to the challenges posed by the pandemic.

9. Policy Recommendations:

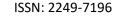
- Provide evidence-based recommendations for policymakers to improve health insurance systems in light of lessons learned from the COVID-19 pandemic.

10. Comparative Analysis:

- Compare the impact of COVID-19 on health insurance across different regions, countries, or healthcare systems to identify best practices and areas for improvement.

By addressing these objectives, a study on the impact of COVID-19 on health insurance can contribute valuable insights to both the healthcare and insurance industries, as well as inform public policy decisions.

Methodology of the study:





K. Srivani / International Journal of Management Research & Review

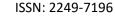
Methodology:

- Data Collection:
 - Utilization of historical health insurance data.
 - Surveys and interviews with industry experts.
 - Analysis of public health and insurance regulatory reports.
- Analysis Techniques:
 - Comparative analysis of pre- and post-pandemic data.
 - Statistical analysis of health insurance claims.
 - Qualitative assessment of policy changes

Sources of Primary data:

Here are some aspects of how COVID-19 affected health insurance:

- 1. Testing and Treatment Coverage: Many health insurance providers initially expanded coverage to include COVID-19 testing without cost-sharing, meaning individuals could get tested without having to pay out-of-pocket expenses. Additionally, coverage for COVID-19 treatment varied among insurance plans, with some covering hospitalization and related expenses.
- 2. Telehealth Services: The pandemic led to an increased reliance on telehealth services. Many health insurance plans adapted by covering telemedicine visits, allowing individuals to consult with healthcare professionals remotely. This was especially important during lockdowns and periods of restricted movement.
- 3. Premiums and Financial Impact: The financial implications of the pandemic affected both individuals and insurance companies. Some insurers faced increased costs due to COVID-19 claims, while others experienced decreased medical spending as elective procedures were postponed. The economic downturn also led to challenges for some policyholders in paying their premiums, prompting some insurers to provide grace periods or flexibility.
- 4. <u>Policy Changes and Flexibility:</u> Insurers implemented various policy changes to adapt to the evolving situation. This included adjustments to coverage policies, extensions of coverage for specific services, and flexibility in terms of enrolment periods.
- 5. Government Interventions: In many countries, governments introduced measures to address the impact of COVID-19 on health insurance. This might include subsidies, special enrolment periods, or other regulatory changes to ensure individuals had access to necessary health coverage.





K. Srivani / International Journal of Management Research & Review

6. <u>Future Implications:</u> The pandemic prompted discussions about the future of health insurance and the potential need for reforms. It highlighted the importance of robust healthcare systems and the role of insurance in providing financial protection during public health crises.

To get the most accurate and current information, it's advisable to check with relevant health insurance providers, government health agencies, and official sources for the latest updates on how COVID-19 continues to impact health insurance.

Here are some general trends and potential impacts based on earlier information:

1. Increased Awareness and Demand:

- The pandemic heightened awareness of health-related risks, leading to an increased demand for health insurance coverage.
- Individuals and businesses recognized the importance of having comprehensive health insurance to cover medical expenses, including those related to COVID-19.

2. Claims and Financial Impact:

- Insurers faced a surge in health insurance claims due to the rising number of COVID-19 cases.
- The financial impact on health insurance companies depended on factors such as the severity of the pandemic in the region, the extent of coverage provided, and the overall economic climate.

3. Telemedicine and Digital Health:

- The pandemic accelerated the adoption of telemedicine and digital health services.
- Insurers had to adapt policies to accommodate virtual consultations and digital health solutions.

4. Policy Adjustments:

- Insurers may have revisited policy terms and conditions to adapt to the changing landscape, including coverage for pandemics and communicable diseases.
- Some insurers introduced specific COVID-19 coverage or made adjustments to existing policies.

5. Regulatory Changes:

- Governments and regulatory bodies may have implemented temporary measures or policy changes to address the challenges posed by the pandemic.
- These changes could include guidelines on coverage, premium adjustments, or other regulatory relief measures.

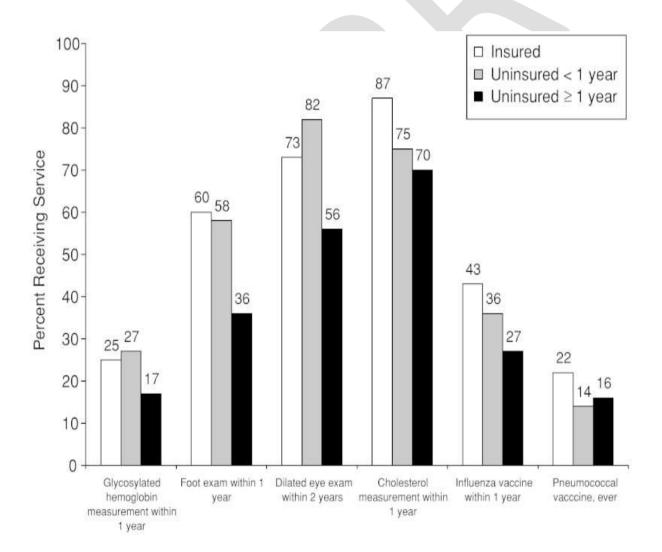
K. Srivani / International Journal of Management Research & Review

6. Remote Work and Employee Benefits:

- With the shift to remote work, employee benefits, including health insurance, gained significance.
- Employers may have reassessed their health insurance offerings in response to the changing needs of a remote workforce.

7. Long-Term Impact on Premiums:

- The financial strain on the healthcare system and the increased frequency of claims could potentially impact health insurance premiums in the long term.
- Insurers may adjust premiums based on the overall health landscape and claims experience.



Diabetes management among insured and uninsured adults, ages 18-64.

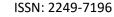
IJMRR/Dec 2020/ Volume 10/Issue 4/Article No-1/01-9 K. Srivani / International Journal of Management Research & Review

Unadjusted Self-Reported Health Status for 18–64 Year-Old Adults*

Health Status	Uninsured≥1 Year	Uninsured <1 Year	Insured All Year
Excellent	18	21	27
Very good	27	32	36
Good	35	33	26
Fair	16	11	8
Poor	4	3	3

Conclusion:

- The COVID-19 pandemic has reshaped the health insurance landscape, prompting insurers to adapt to new challenges and consumer expectations. As the world continues to navigate the uncertainties of the post-pandemic era, the health insurance industry remains at the forefront of providing essential financial protection and support for individuals and communities.
- Health insurance is associated with better health outcomes for adults and with their receipt of appropriate care across a range of preventive, chronic, and acute care services. Adults without health insurance coverage die sooner and experience greater declines in health status over time than do adults with continuous coverage.





K. Srivani / International Journal of Management Research & Review

 Adults with chronic conditions, and those in late middle age, are the most likely to realize improved health outcomes as a result of gaining health insurance coverage because of their high probability of needing health care services.

- Population groups that are most at risk of lacking stable health insurance coverage
 and that have worse health status, including racial and ethnic minorities and lowerincome adults, particularly would benefit from increased health insurance coverage.
 Increased coverage would likely reduce some of the racial and ethnic disparities in the
 utilization of appropriate health care services and might also reduce disparities in
 morbidity and mortality among ethnic groups.
- When health insurance affords access to providers and includes preventive and screening services, outpatient prescription drugs, and specialty mental health care, it is more likely to facilitate the receipt of appropriate care than when insurance does not have these features.
- Broad-based health insurance strategies across the entire uninsured population would be more likely to produce the benefits of enhanced health and life expectancy than would "rescue" programs aimed only at the seriously ill.

BIBILOGRAPHY AND REFERENCES:

- The Fundamentals of Insurance Theories, Principles and Practices" by Hargovind Dayal
- Insurance Principles & Practice book by Mn Mishra Sb Mishra
- Modern Law of Insurance in India by K S N Murthy & K V S Sarma
- Insurance industry in India- By Narang
- www.thehindu.com/news/national/post-covid-demand-for-health-insurance-in-india
- https://www.ncbi.nlm.nih.gov/pmc/articles
- https://www.niti.gov.in/sites
- https://economictimes.indiatimes.com/
- https://www.careinsurance.com/blog/health-insurance-articles.